

# About our Cookies

Last updated 30 Jun 2019

We've placed cookies on your device to help make this website better. You can use this tool to change your cookie settings, or we'll assume you're OK to continue.

Some cookies we use are essential for our site to work, but we also use some non-essential cookies that collect information to help improve the site. To control third party cookies, you can adjust your browser settings.

What are Cookies exactly? Simply put, they're tiny files automatically downloaded to any device you use, computer, tablet, mobile or more, whenever you go to a website. They're designed to make your visit quicker, easier and better.

## Performance or Functionality Cookies

Like many other websites, we collect information about how people are using our site with the help of Cookies. That way, we can improve our website to help give visitors the things they're looking for. These Cookies help us to make our content as tailored to you as possible. They do this by allowing the website to remember any information you've entered, like your username or your home station for instance. We also use the cookies to improve the efficiency of our online customer service.

Using this anonymous information gives us a real insight into how we're doing and what we need to do to make our online service better than ever. These Cookies are set as part of the terms and conditions of using our website.

### **Cookies used on our website:**

MEIQIA\_EXTRA\_TRACK\_ID (display the online customer service chatting function)

MEIQIA\_VISIT\_ID (assist the online customer service to find customer account)

\_csrf-frontend (display cookie)

\_identity-frontend (so we know if you have logged in or not)

advanced-frontend (improve your browser experience)